

Example report

Care minute & funding alignment

A comprehensive financial exposure analysis covering:

- Revenue at Risk
- Underfunded Care
- Workforce Overspend

For: [Sample Organisation]

April 2025



[Sample company] Overview

As aged care providers navigate the financial realignment of AN-ACC funding with care minute delivery, the ability to manage funding, workforce efficiency & care minute compliance has never been more critical.

This report presents a financial exposure analysis, helping providers understand their risk level across **two** core business functions. The data covers:

Workforce

- **Over delivery = Workforce Overspend** Providing more care than required or inefficient rostering drives up labour costs with no funding gain.
- **Missed Care Minutes = Lost Funding/Revenue at Risk** MM1 homes risk losing funding if care minute targets aren't met. Every missed minute puts revenue at risk.

AN-ACC Claiming

• **Outdated Classifications = Underfunded care** When outdated AN-ACC classifications lead to providers delivering care at a cost that isn't matched by their funding.

Category	Per Quarter	Aged Care Efficiency (Per Resident Per Day)
Workforce Overspend	\$619,466.47	Has more overspend than 25% of the industry
Revenue at Risk (MM1)	\$68,785.44	Stands to lose more funding than 21% of the industry
Underfunded care	\$73,145.63	More underfunded care than 28% of the industry

The total financial exposure is **estimated at \$3,045,590.19** per annum for [Sample Company]. We propose a combined solution **of our People + Technology to target \$2.7M** of annualised improvements.

How the supplement works

Sliding scale model:

- 100% compliance = Full supplement (\$31.92 per bed day) @current AN-ACC rate
- Below target = **Reduced supplement or funding loss**

Funding loss table:	% of RN Care Minutes Delivered							
% of Total Care Minutes Delivered	<85%	≥85% - <87.5%	≥87.5% - <90%	≥90% - <92.5%	≥92.5% - <95%	≥95% - <97.5%	≥97.5%- <100%	≥100%
<85%	\$31.92	\$31.35	\$30.79	\$30.22	\$29.66	\$29.37	\$29.09	\$29.09
≥85% - <87.5%	\$26.55	\$25.98	\$25.42	\$25.14	\$24.57	\$24.01	\$24.01	\$23.72
≥87.5% - <90%	\$21.47	\$20.90	\$20.34	\$19.77	\$19.21	\$18.64	\$18.64	\$18.36
≥90% - <92.5%	\$16.10	\$15.53	\$14.97	\$14.40	\$13.84	\$13.27	\$13.27	\$12.99
≥92.5% - <95%	\$10.73	\$10.17	\$9.60	\$9.04	\$8.76	\$8.19	\$8.19	\$7.91
≥95% - <97.5%	\$5.37	\$5.08	\$4.52	\$3.95	\$3.39	\$2.82	\$2.82	\$2.54
≥97.5% - <100%	\$4.80	\$4.24	\$3.67	\$3.39	\$2.82	\$2.54	\$2.26	\$1.98
≥100%	\$2.82	\$2.26	\$1.69	\$1.13	\$0.85	\$0.56	\$0.28	\$0.00

Impact on your facilities

Current Compliance Trends: July – September 2024 QFR Data

- 43% of MM1 services met both RN & total care minute targets (+5% from April June)
- 45% of all services met both RN & total care minute targets

Non-compliant MM1 facilities and funding loss (Using July - September 2024 QFR data)

Number of MM1 facilities	Number of non- compliant facilities	Estimated residents impacted	Estimated Quarterly Funding Loss
8	5	489	\$68,785.44

For providers with potential funding at risk due to AN-ACC subsidy changes, [Sample Organisation] stands to lose more funding than 21% of the industry, highlighting the need for proactive strategies to maintain full funding.

Underfunded Care

Top facilities with **underfunded care** throughout the October – December Quarter:

Facility	Care Minute Target (October)	Care Minute Target (January)	Occupied Beds	Quarterly revenue leakage
Facility 1	229.12	225.56	97	\$33,254.32
Facility 2	215.51	214.25	116	\$14,075.21
Facility 3	204.11	203.09	105	\$10,313.73
Facility 4	226.92	225.94	102	\$9626.15
Facility 5	233.4	232.86	113	\$5876.23
All Facilities				\$731/563

All Facilities

\$73,145.63

Underfunded care is identified when there is a decrease to care minute targets across quarters. This indicates, insufficient resident reassessments were completed to offset funding decreases caused by lower acuity admissions & higher acuity departures.

Utilising Mirus Metrics, providers can identify daily which sites require further reassessments to limit missed revenue.

For providers who have demonstrated underfunded care, [Sample Organisation] is underfunded more than 28% of the industry, highlighting a key opportunity to optimise AN-ACC claiming.

Workforce Overspend

Top facilities with **workforce overspend** throughout the July – September Quarter:

Facility	Cost to achieve compliance (Prpd)	Workforce Cost Jul – Sep (Prpd)	Occupied Beds	Quarterly Roster Overspend
Facility 6	\$176.42	\$199.68	110	\$207,282.06
Facility 7	\$214.23	\$231.40	97	\$134,939.50
Facility 8	\$193.32	\$204.97	118	\$111,393.90
Facility 9	\$205.71	\$224.19	59	\$88,327.39
Facility 10	\$225.62	\$234.09	113	\$77,523.62
All Facilities				\$619.466.47

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Roster overspend is identified where the cost of direct care is greater than the cost to meet compliance (100% of Total and RN Care)

Utilising Care Minute Manager, providers can identify daily which sites are delivering above their required care minute targets and adjust future rosters accordingly to reduce cost.

For providers who have demonstrated roster overspend, [Sample Organisation] had more overspend than 25% of the industry, indicating close alignment to targets.







Our approach

Step 1: Identify current state

Our team conducts a detailed analysis using the most recent QFR submission to assess provider performance against three key metrics: **Workforce Overspend, Underfunded Care, and Revenue/Non-compliance Risk**. This identifies both inefficiencies and missed funding opportunities.

Step 2: Agree on Key performance indicators (KPIs)

Establish **clear, measurable KPIs** aligned to AN-ACC funding, care minute compliance, and workforce efficiency. Our team sets **target benchmarks** that balance resident care needs with financial sustainability, ensuring providers avoid future compliance penalties and maximise funding for the care that is being provided.

Step 3: Execute

Using **Mirus Metrics** and **Care Minute Manager**, our team tracks care minute performance and funding in real-time, providing **ongoing insights and tailored recommendations** to optimise compliance, funding outcomes, and operational efficiency.



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