

11 May 2023

Statement to The Guardian newspaper as right of reply

Mirus has been providing technology and advisory services to the Aged Care industry for over 12 years. Mirus is dedicated to and works almost exclusively in the Aged Care industry and provides a significant amount of free support to the sector in the form of education, training and advice.

Mirus further supported the industry to transition from the previous funding model (ACFI) to the new funding model (ANACC) over the last 12 months and provided advice to more than 100 providers. Mirus is also in regular contact with the Department of Health to share insights and provide feedback on how the industry is coping with the implementation of the recent changes.

With respect to the topic of your article, Mirus would like to confirm that we do not provide advice that would in any way negatively affect the provision of care to any resident in an aged care facility. The technology and advice we provide to Aged Care providers is aimed at helping them reach the same decisions they would otherwise reach, more efficiently. Operating efficiently is a shared goal of all the stakeholders in the industry, including residents, because it allows more funding to be directed towards care than towards administration.

One difference between the processes of managing ACFI and ANACC, is that the funding level of ANACC can be reviewed more frequently. These funding classifications are directly linked to a minimum care minute requirement and this requirement will become mandatory on 1st October 2023. These care minute requirements will increase further in October 2024. It is very important for the efficient operation of ANACC that the funding levels of each resident is reviewed regularly as their care needs change. That is, accuracy is the focus of this model, rather than any decision to change classifications for other reasons. Balancing the funding received with the care minutes required from that funding is one aspect of managing an aged care business effectively. The provision of the required care is a separate focus and is the primary focus for all aged care providers.

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